



December 14, 2012

Kennedy University Hospital will no longer participate with Aetna

We want to let you know that Kennedy University Hospital will end its contract with Aetna. This means that as of February 1, 2013, this facility will no longer be a part of the Aetna network. However, we will continue to negotiate in good faith toward reaching an agreement.

What this means for you

You can receive services at Kennedy University Hospital on an in-network basis through January 31, 2013. Starting February 1, 2013, only members in plans that offer out-of-network coverage will continue to have access to this facility. Of course, in the event of an emergency, Kennedy University Hospital will continue to be available to all members, regardless of plan type.

Please be assured that we don't expect this to have a large impact on the Aetna network of participating providers. Many of the physicians with admitting privileges at Kennedy University Hospital also have admitting privileges at the following local, participating hospitals. The following facilities are in Camden and Gloucester County and adjacent counties:

Virtua Health System	Underwood Memorial Hospital
Cooper Health System	Our Lady of Lourdes Medical Center – Camden
	Lourdes Medical Center of Burlington County

For a full list of participating providers, visit our DocFind® online provider directory at www.aetna.com/docfind.

You may be required to change your doctor

If your primary care physician (PCP) or treating specialist physician has admitting privileges only at Kennedy University Hospital, you may be required to change your doctor. This may help you get the most out of your benefits plan. If that is the case, we will let you know about the steps needed to change your PCP. However, we will be helping PCPs and specialists who have privileges only at Kennedy University Hospital get admitting privileges at one of the several area participating facilities.

We are here to help

We are sorry for any problems this change may cause. We always try to provide you with a quality, accessible and cost-effective health care network in New Jersey. If you have questions, please contact Member Services at the phone number listed on your Aetna ID card.